

**Terms and Conditions – Residential ‘Be Our Park Home Guest Offer’**

- This offer provides new customers with the opportunity to experience the Park Home lifestyle with a 2-night complimentary stay for up to 4 people in our designated "Be Our Guest" park home at Presthope Grange, Shropshire.
- To qualify for the offer, guests must submit the booking request form and complete a call with our Residential Sales Manager. During this call, the "Be Our Park Home Guest" arrival and departure dates will be agreed upon, and a sales appointment time and date will be booked.
- As part of the offer, guests are required to book and complete a mandatory 2-hour sales appointment with our Residential Sales Manager during their stay. Failure to fulfill this requirement will result in a £100 charge to cover the costs of preparing the Residential Park Home for the complimentary stay.
- The complimentary stay is provided in a two-bedroom Residential Park Home allocated by Avon Estates, accommodating up to 4 guests.
- This offer excludes any expenses, such as food, drink or travel to and from the Residential Park Home for the duration of the stay, which would need to be covered by the guest themselves.
- The offer is available at Presthope Grange only, and has a minimum age restriction for residents, allowing individuals aged 45 and above to live on park. Therefore, the lead guest must be 45 years or older.
- By participating in the "Be Our Park Home Guest" offer, guests acknowledge and agree to abide by these terms and conditions.
- Any damages to the Residential Park Home, furnishes or appliances will need to be covered by the guest if such an occurrence arises.
- The guest/s must be respectful of our current Residential Park Home Owners, abiding by the Park Rules as found on the website.
- On leaving the Residential Park Home, the guest/s must ensure it is left in the condition that they found it when they arrived (cleaning of sheets/appliances will be covered by the Avon Estates team).
- Once the 2-night stay has finished, the guest/s must leave the Residential Park Home, on the date as agreed in the initial appointment with the Residential Sales Manager.
- Avon Estates reserves the right to amend or withdraw this offer at any time without prior notice.
- For specific terms and conditions regarding Part-Exchange and the "Up to £2,000 Appliances Included" offers, please refer to the individual terms and conditions provided for each of these offers.
- The decision of Avon Estates is final and no correspondence will be entered into.
- This offer is non-exchangeable, non-transferable and no cash or voucher alternative is offered.
- This offer cannot be used in conjunction with any other offer, discount, or promotion.
- The promoter of this offer is Avon Estates UK Limited of Avon Park, Warwick Road, Stratford-upon-Avon, CV37 0NS.
- Avon Estates is the trading name of this company. This offer is governed by English law and subject to the jurisdiction of the English Courts.