

## Stratford Parks – Self-Catering Information and Park Rules

### Accommodation

- Your accommodation is available on your holiday start date between 4.00 pm and 7.00 pm. Keys are to be collected from the Park Reception. If for any reason you will be unable to arrive before 7.00 pm, please contact reception on 01789 292312 to make alternative arrangements for collection of keys.
- You will need to vacate your accommodation by 9.30am on the day of your departure.
- The total number of persons occupying accommodation must not exceed 4 in the cottages, 2-bedroom lodges, beehives, log pods and snugs and 6 in the caravans and 3-bedroom lodges. There must be at least 1 responsible adult in the all accommodation.
- Visitors are very welcome. Only 1 car is permitted on the pitch therefore all visitors must report to reception before entering the park so they can be advised where to park.
- All male or all female parties will be accommodated at the discretion of the managers.
- Electric & Gas is included in the price (In the Beehives, Log Pods and Snugs there is electric only).
- Travel Cots are available free of charge if required. Please let us know in advance if you require a cot. You will be required to bring your own cot linen.
- All our accommodation has bed linen included as standard (excluding the glamping pods). The accommodation will be set up for 4 people. The accommodation will have the King/Double bed and 1 set of twin beds will be made up as standard. (A charge will be incurred if extra bed linen for the pull-out sofa bed or second twin bedroom or bunk bedrooms is required). We will include the bed linen for up to 6 people if additional persons are paid for at the time of booking. For a booking of 2 weeks or more, the linen will be changed on a weekly basis. If you require extra bedding during your stay, extra charges will be applied.
- You will need to bring towels and tea towels if you are staying in one of our caravans or glamping pods. We provide towels and tea towels for 4 people as standard in our lodges and cottages. Our 3-bedroom lodges will also include towels for up to 6 people if additional persons are paid for at the time of booking.
- Camping Pack for Glamping Pods are available to hire by contacting Reception prior to your arrival, at a cost of £25.00 plus an additional £20.00 cash deposit on arrival. The cash deposit will be refunded on the return of a clean, complete pack. Camping Pack includes: Camping Gas Stove, Camping Gas Canister, Saucepan Set, Kettle, Cutlery and Dinner Set for 4 people, 4 Beakers, Barbecue utensils, Tin and Bottle Opener, Breadboard, Toaster, Torch and a Disposable Barbeque

### Park Rules

- The speed limit is 5 mph on the park, please respect this for the safety of all site users.
- Dogs are welcome at Stratford Parks in accommodation which is allocated as pet-friendly, up to a maximum of 2. They must be kept on leads at all times when on park. Please use the designated dog walk area if you wish to exercise your dog off the lead. Dogs must be kept off the furniture and beds. Dogs must not be left unattended in any of our accommodation. You are required to clean up after your dog and place in the bins provided.

- If you intend to fish during your stay, a rod licence is required and can be purchased from the Post Office. Fishing season from 16th June – 16th March.
- River taxis run throughout the season, weather permitting.
- Gazebos, wind breaks, washing lines, tents of any description & Generators are not permitted on site.
- BBQ's are permitted but must be raised from floor level to avoid damage / burning the grass.
- The lighting of fires outside or anywhere on the park is not permitted, this includes fire pits.
- Vans, Commercial vehicles or Sign written vehicles are not permitted on site.
- This is a quiet countryside park, so please respect the privacy of other holiday makers and keep noise level to a minimum between 11.00 pm and 8.00 am
- Children are the responsibility of their parents or guardians and are to be supervised at all times.
- The footbridge over the river is for pedestrian use only. Cyclists must dismount and push their cycles over the bridge.
- Ball games are not permitted on the touring fields.
- Bathing in the river is at your own risk and is not advisable.
- We are a holiday park and as such cannot be used as a base to travel to and from work on a regular basis.
- Fireworks and Firearms are not permitted on the park.
- Use of unlawful drugs is not permitted and is a criminal offence.
- We are entitled to evict anyone from the park who persistently acts in a manner which is likely to upset or annoy other users of the park or our staff or who is guilty of a criminal offence.
- Any payment made to the site deems you accept the parks rules and adhere to site regulations
- The park owners do not accept responsibility for any loss or damage to private property or persons using the park.
- The Managers decision is final on all park issues.

**A FULL SET OF PARK RULES ARE DISPLAYED IN RECEPTION AND ON THE NOTICE BOARDS**