



# STRATFORD PARKS

HOLIDAY PARK

## **Stratford Parks Touring Booking Terms & Conditions**

- Bookings can be made via the website or by telephone.
- Confirmation of your booking will be sent via email once a deposit has been paid.
- A £25.00 deposit is required to secure a pitch, with the balance paid 7 days prior to your arrival.
- Bookings made to arrive within 7 days, full payment will be required.
- Prices are based on a grass pitch including EHU, awning, one car and 2 adults.
- Extra adults, children and pets incur additional charges.
- Pets are welcome, maximum of 2 per unit.
- We do not accept tents or trailers tents of any size.
- Deposits are non-refundable and non-transferable.
- Minimum of a 3-night stay over Bank Holiday weekends (Friday to Monday).
- Minimum of a 2-night stay over all weekends (Friday to Sunday).
- If you wish to cancel your booking, you must notify us in writing by email. Bookings cancelled up to 7 days prior to arrival will forfeit the deposit, balance can be refunded. Bookings cancelled within 7 days of arrival will lose all monies.
- Group bookings will be accepted up to a maximum of 4 units. All parties must book separately. We do our utmost to pitch you together, however, at busy times this may not be possible.
- Pitches are available from 12 noon Monday to Saturday, 2.00 p.m. on a Sunday.
- We pitch up to 8.00 p.m. from April through to August, up to dusk during September and October.
- Departure from the Park is 11.00 a.m. Monday to Saturday, 1.00 p.m. on a Sunday.
- Management reserve the right to ask guests to leave the park, if the terms and conditions are not followed or are behaving in a manner to cause a nuisance to other guests or staff.
- A full list of Park rules will be attached to your confirmation.